



Company Profile

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2011

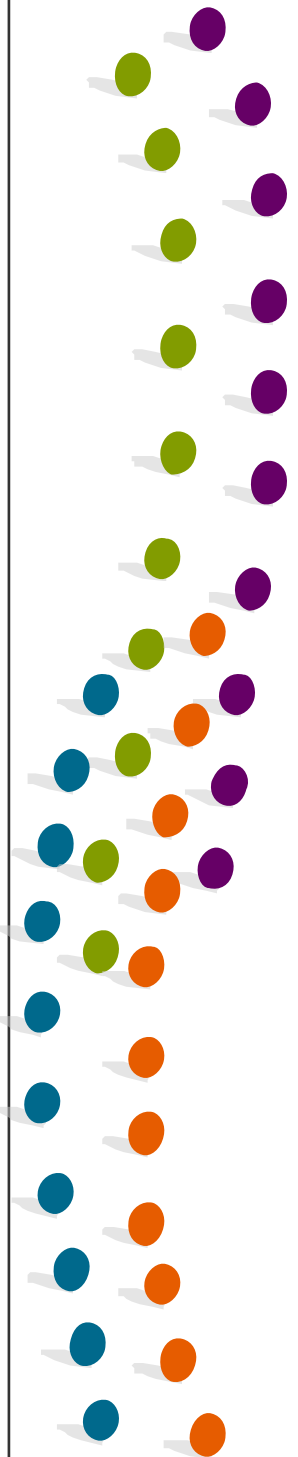


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What is FutureWorks!

FutureWorks! is an environmental and training services consultancy. Our focus is on creating case specific, innovative and effective sustainability strategies and human capacity enhancement programmes for a more sustainable future for everyone.

Although the global “Sustainable Development” mandate has been in place for at least the past 18 years, there is still no recipe for how to make it happen. **FutureWorks!** specialises in finding the right approach for specific geographic areas and communities to achieve maximum social, economic and environmental sustainability through appropriate development and use of the land. At the same time, we focus on building the capacity of the people who will need to own and implement these Sustainable Development Strategies, so building people for enduring solutions - an approach that actually walks the integrated, sustainable development talk.

Our passion is to make a positive difference in a world that faces significant social, economic and ecological challenges.

We subscribe to the following principles in our work:

- Challenges must be confronted openly.
- A positive and innovative spirit must prevail.
- To strive for better.
- Informed people are part of the solution.
- South Africa is a winner!

Our Vision: a Future that Works

We aim to assist people to access and harness the opportunities that the environment offers for a better quality of life. This vision includes supporting governments and other key development / management agencies for decision-making around the best possible development, management and use of land and natural resources in southern Africa.

In other words, *we have a vision of a future in which environments really work for people!*

Environmental, Social & Economic Services Offered

- Open space system design and management
- Environmental design, management and rehabilitation
- Strategic watershed / environmental assessment
- Coastal management strategies and plans
- Environmental Impact Assessment and auditing
- Indigenous natural products commercialisation research and development
- Environmental programme and project development and management (greening, climate impact management, urban sustainability etc)
- Economic, social-ecological analyses
- Scenario planning using Ecosystem Services supply and demand valuations

Training & Facilitation Services Offered

- SETA Accredited Courses
- Tailor-made Training Courses
- Business skills development programmes
- Social Facilitation
- Arts and crafts, and natural products sector development programmes
- Skills audits

The Team—Energy for Action

FutureWorks! is an 85% women-owned Closed Corporation (cc) comprising 3 Directors. The firm has a 50% Black South African ownership and all Directors are involved in management, technical, marketing and operational aspects of the firm.

In order to ensure that the best possible solutions are delivered for each project we undertake, **FutureWorks!** hand-picks specialists from our wide network of collaborators to include as partners on our project teams. In the process of providing a professional consulting service to our clients, we continuously develop new knowledge and approaches.

FutureWorks! is also a member of Commercial Products from the Wild, a natural plant products research and development group working throughout Africa to facilitate the establishment of rural SMME's based on sustainable natural resource use. Other members of this group include the University of Stellenbosch, University of Pretoria, Forestwood cc and Ukwazisa Consulting.

NICCI DIEDERICHS – MANAGING DIRECTOR

BUSINESS PORTFOLIO: ENVIRONMENTAL SERVICES

Nicci works throughout southern Africa specialising in green economy projects, urban environmental management, environmental design, rehabilitation and natural resource commercialisation for rural SMME development. Having started off working for the eThekweni Municipality as an Environmental Officer, Nicci has now been consulting successfully for 12 years and has established a wide network of collaborators and partners.

Fields of expertise offered:

- Environmental & Green Economy Project & Programme Conceptualisation & Management
- Strategic Environmental Assessment & Management
- Environmental Design, Management & Rehabilitation
- Watershed Management
- Natural Products Commercialisation for SMME development



KHULILE MAVUNDLA – DIRECTOR

BUSINESS PORTFOLIO: TRAINING SERVICES

Khulile specialises in enterprise development skills training, community participation facilitation for Local Economic Development and Integrated Development Planning as well as Social Research. Having started off working as a teacher, she is a dynamic and talented trainer and facilitator who has worked in a wide range of development and natural resource management contexts. Khulile has been instrumental in supporting the establishment of a number of successful natural products SMME's in rural KwaZulu-Natal. She is now expanding her area of specialisation into social research to assist in local development.

Fields of expertise offered:

- Social and Community Participation Facilitation
- Social Research
- Enterprise Development Skills Training
- Craft Development Training
- Natural products / rural SMME development



MYLES MANDER – DIRECTOR

BUSINESS PORTFOLIO: ENVIRONMENTAL RESOURCE ECONOMICS

Myles supports the private and public sector in achieving triple bottom line outcomes in the use of natural assets and the associated ecosystem services. He is best known for solving strategic environmental management problems. His area of focus includes developing new approaches to management of natural resources through creating an understanding of the value of the goods and services provided to people by the natural environment.

He provides key services in:

- Ecosystem Services Analysis
- Economic Analysis
- Social-ecological Systems Analysis Scenarios Analysis
- Developing Economic Incentives for Environment Management
- Living Environment Design & Management
- Natural Product use, Management & Commercialisation
- Managing Projects Teams for Integrated Outputs



MICHAEL VAN NIEKERK

ENVIRONMENTAL CONSULTANT

Michael graduated from the University of KwaZulu-Natal with a Masters in Environmental Science in 2009. Since joining **FutureWorks!** in 2008 he has successfully worked on a range of Environmental Impact Assessments and Environmental Planning projects.

He provides key services in:

- Environmental Impact Assessments & Basic Assessments
- Environmental Management Plans
- Environmental Planning
- Environmental Compliance Auditing
- Watershed Management
- Ecosystem Services Assessment
- Consultative Processes & Research



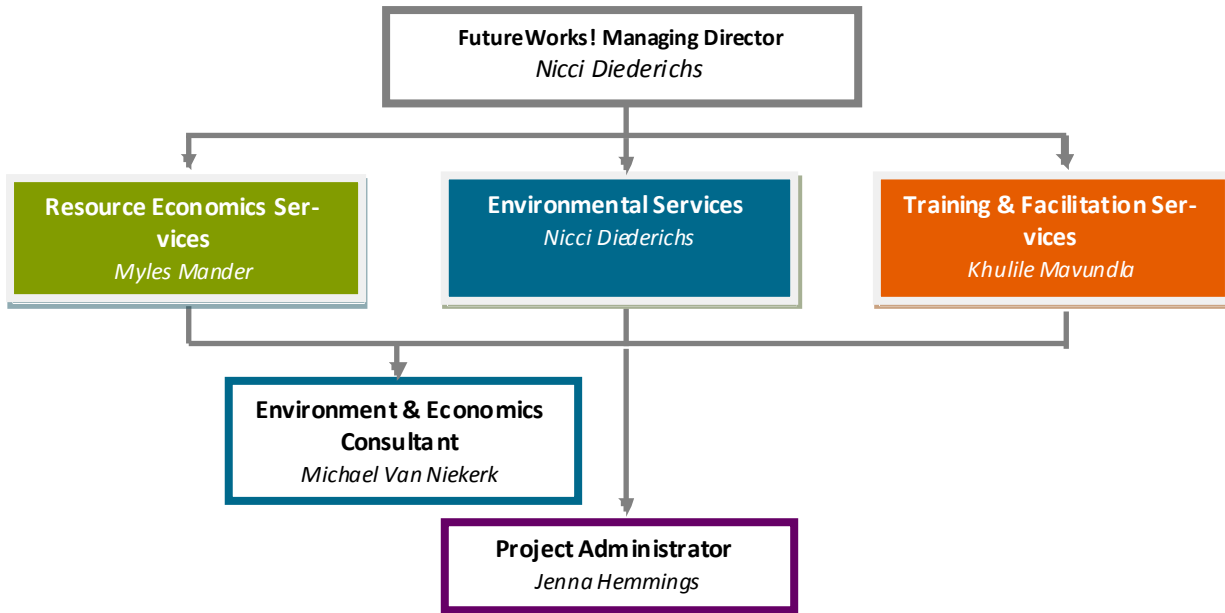
JENNA HEMMINGS

PROJECT ADMINISTRATOR

Jenna provides key support services to all **FutureWorks!** projects, from ensuring that project budgets are run correctly, to quality control and packaging of reports, and providing minuting and other services for project meetings. Jenna is a highly efficient organiser of events run through **FutureWorks!** projects, including training, waste clean-ups, launches and workshops. A true asset to the **FutureWorks!** professional team.



FutureWorks! Organogram:



FutureWorks! Associates

CORI HAM

University of Stellenbosch Department of Forest and Wood Science.



Cori Ham, from the Stellenbosch University’s Department of Forest and Wood Science, undertakes research and consulting activities on forestry business development. He also coordinates the activities of the Commercial Products from the Wild (CPWild) Research group that works with the commercialisation of natural forest products.

He provides services on:

- Forest certification
- Policy processes
- Business management
- Strategy development and
- Socio-economic studies

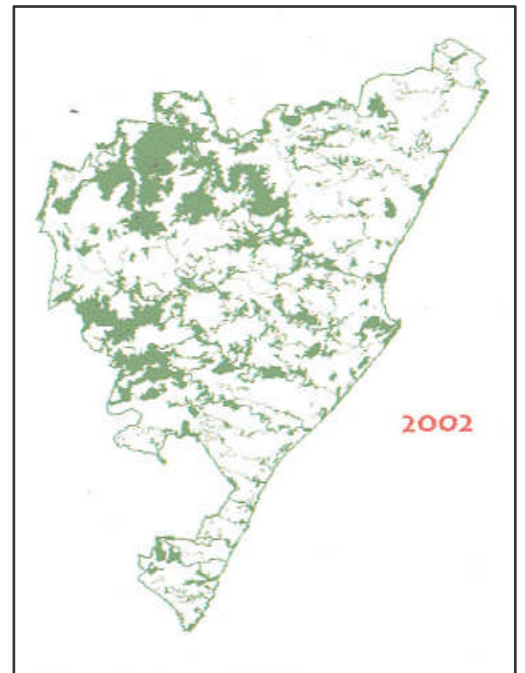
Recent Environmental Planning & Economics Projects

► Baviaanskloof Payment for Ecosystem Services

This project assessed the economic feasibility of undertaking a range of watershed management activities in the Baviaanskloof, Kouga and Kromme watersheds. The team implemented a suite of ecological management, hydrology, carbon sequestration and cost/benefit studies, and integrated them into a ecological hydrological-economic model, determining the financial feasibility of paying for ecosystem services supplied through selective management by land owners in 54 discrete hydrological units. The project showed that improved management resulted in an increase in river base flow, watershed yield, sedimentation avoidance, carbon sequestration and tourism options, with benefits significantly greater than costs, implying that watershed management was clearly in society's interest.

► eThekweni Environmental Services Management Plan

FutureWorks! team members were appointed to update the Durban Metropolitan Open Space System, and establish an open space system management policy for the newly expanded eThekweni Municipal Area (including Durban). The project started with a re-conceptualisation of the role that open spaces play in the municipal landscape. This involved a shift in mindset from perceptions of open spaces as “undeveloped lands” and “green preserves” for use by the elite, to open spaces as valuable assets that provide a range of goods and services for the benefit of all municipal residents. The open space footprint that supplies these environmental goods and services was mapped. This which resulted in some 62 000 hectares (some 27% of the municipal area) being defined as critically important to sustaining service supply. The services provided by these open spaces was then valued, and the replacement cost was estimated to be R3.2 billion per annum – almost as much as the municipal service budget. The project included investigation into possible sustainable management scenarios for the environmental service supply system. A policy for management and use of the open spaces making up the system, was prepared.



► uMhlatuze Environmental Services Management Plan and Policy

FutureWorks! was appointed by the Umhlatuze Municipality to prepare an Environmental Services Management System, Plan and Policy for the municipal area (encompassing Richards Bay and Empangeni). The plan included an Environmental Services Management Policy, a natural asset map, and catchment level plans giving guidance on land use management that would ensure a sustained delivery of high quality environmental goods and services. The process included valuation of the environmental goods and services produced by the natural assets in the municipal area, which amounted to some R170 million per annum.

The process also included facilitating negotiations between Ezemvelo KZN Wildlife and Municipality around the development of new industry in areas that were of concern to the conservation body. This process yielded a Conservation Plan, which commits the municipality to protecting and managing high priority conservation areas, and releases other low priority areas for strategic industrial installations. The project outputs included a range of sustainable management scenarios for the environmental service supply system.

► South Durban Coastal Management Plan

FutureWorks! was appointed to undertake a pilot project in eThekweni for the development of a coastal management plan for the South Durban area (from Durban Bay to Amanzimtoti).

The study involved:

- assessing current land uses and development trends in the coastal zone;
- identifying an environmental asset system to protect coastal ecosystems, stability and natural character;
- identification of the strategic roles of this stretch of coastline in the context of the eThekweni Municipality;
- identification of environmental risks and hazards;
- development of a coastal management plan that addresses development and management interventions to secure economic and social opportunities along this stretch of coastline, and ensure environmental sustainability.

The project resulted in the development of an assessment and management framework that was later applied to other coastal areas in the eThekweni Municipality.

► North Durban Coastal Management Plan

FutureWorks! was appointed to prepare a Coastal Management Plan for the Northern eThekweni coastline from Umhlanga to Tongaat Beach. The plan formed part of a Local Area Plan also prepared by **FutureWorks!** (In partnership with Cathy Ferguson Town & Regional Planners) for this northern coastal area. The plan included an assessment of the role, features, facilities and management undertaken along the coast. This assessment informed the establishment of coastal development controls and guidelines, development needs to address major coastal infrastructure concerns and environmental impacts, a set of management actions for maintaining a high quality, user-friendly and safe coastline.

► Ugu Timber Study

FutureWorks! has been appointed by Ugu District Municipality to develop a Timber and Related Products Industry Strategy that identifies and addresses opportunities and constraints within the industry value-chain. The development of the Strategy is part of a broader Local Economic Development Initiative (LEDI) by local municipalities within the Ugu District to proactively engage with critical industries that have the potential to support economic growth and development within the region, and guide public and private investment.

► Raising the Profile of Forestry in Rural Development

FutureWorks! was appointed by the University of Stellenbosch to research and document the economic benefits derived by rural communities from Forestry. The project aimed to increase the awareness of the important role of forestry in rural development. This initiative would also benefit the Department of Water Affairs and Forestry (DWAF) in making it easier to attract students into this sector and hence help to ensure the future sustainability of the industry in South Africa.

► National Medicinal Plants Trade Survey

FutureWorks! was appointed in 2007 by the National Department of Trade and Industry to undertake a national survey of the trade in medicinal plants in South Africa. The study found that the trade in traditional medicines in South Africa is estimated to be worth R2.9 billion per year, representing 5.6% of the National Health budget. With 27 million consumers, the trade is vibrant and widespread. There are at least 133 000 people employed in the trade, with a large percentage of rural women. The plant trade is a key rural industry and business incubator. However, supply of plant material (some 771 species) and medicines is not sustainable. All plants are harvested from the wild, with popular species becoming locally extinct and being traded at very high prices. Much of the current research and development effort focuses in novel drugs research, with little effort being directed at improving the current harvesting, production, processing, storage and treatment technology. The future of the traditional medicines trade and its benefits are uncertain.

Recent Natural Products R&D Projects

► KZN Vulture Trade Survey

FutureWorks! was appointed in 2007 by Ezemvelo KZN Wildlife to undertake a survey of the trade in Vulture parts for traditional medicinal purposes in KZN. The study involved monitoring the trade in a number of KZN medicinal markets and interviews with experts around the province. The survey concluded that a number of Vulture species are under threat from increased demand for Vulture for medicinal purposes, and a range of recommendations were made in respect of an intervention / management strategy that could be adopted to address the threat.

► Natural Products Enterprise Evaluation & SMME Model

FutureWorks! was appointed by the University of Stellenbosch to review and document natural products processing ventures in southern Africa. The project developed a Business Model for SMME development in the natural products sector. This project was aimed at increasing the rural livelihood benefits from natural plant product ventures in southern Africa.

This will assist:

- Entrepreneurs to sustainably manage enterprises and to ensure equitable distribution of benefits to community partners.
- Communities to negotiate better arrangements with business partners.
- NGOs to enhance their development efforts.
- Donors to direct efficient use of funding.
- Governments to create an enabling environment for indigenous product enterprises.



► eThekweni Medicinal Plants Sector Support & Development Programme

Based on a Business Plan prepared by **FutureWorks!** in previous phases of research, this programme involved implementation of support and development to the entire medicinal plants industry in the eThekweni Municipal Area.

The principal aim of the programme was to establish interventions in all links of the medicinal plants industry chain – from primary production to processing, packaging, to marketing and trade – in order to secure greater sustainability of the industry as well as capacitate current role players in the industry. The project team provided support to the various municipal line functions to gear up and integrate for coordinated servicing of the industry.

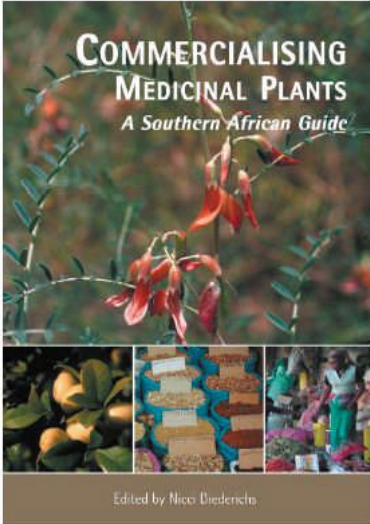
It undertook:

- The establishment of a new business comprising members of the local medicinal plant traders market, which traded processed and packaged traditional medicinal plant products.
- The establishment of four medicinal plant nurseries and farms in rural areas of the eThekweni Municipal Area.
- The establishment of a medicinal plant processing and packaging centre in the Durban Muthi Market.
- The establishment of a Market Information System in the Durban Muthi Market that linked suppliers and traders of medicinal plants in the region.
- Basic literacy skills training for medicinal plant traders and harvesters.
- Business skills training for entrepreneurs in the medicinal plants industry in Durban.
- Knowledge sharing exercises between medicinal plant harvesters, traders and commercial processors of medicinal plant products.

► Commercialising Natural Products - Publications

FutureWorks! team members recognised the need for promoting natural products commercialisation. The natural products industries in southern Africa are vital for sustainable livelihoods, culture and economic development.

A number of popular publications have been produced to generate interest and support for the natural products sector in the region, including a Southern African Trade Directory of Indigenous Natural Products, and a Guide to Commercialising Medicinal Plants in Southern Africa.

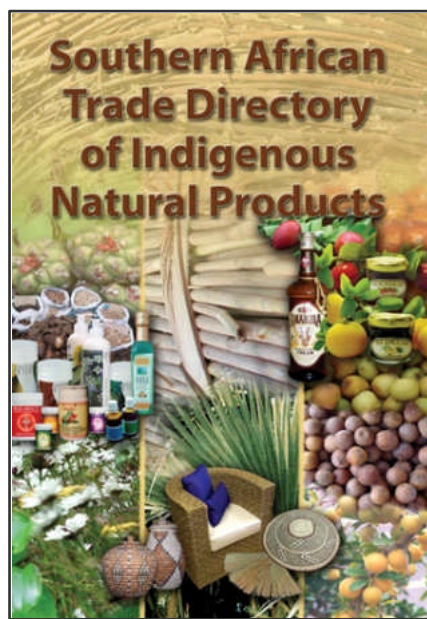


The use and trade of medicinal plants in southern Africa has been recognised as providing important primary health care benefits, livelihood opportunities and as being culturally significant. This industry and its current roleplayers are, however, threatened by a number of factors, including unsustainable and declining raw material supplies, unsupportive legislative frameworks, poor organisation, limited capacity and by new entrants into the industry with commercial interests.

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Edited by Nico Diederichs

Available from African Sun Media



Available for download on www.cpwild.co.za

► Commercial Products from the African Wild

As part of the activities of the Commercial Products from the Wild group, **FutureWorks!** was involved in developing a network of natural resource professionals, traders, researchers and development agencies for medicinal plants and indigenous fibres throughout southern Africa. The work included promoting development of these industries in the region through the preparation of policy briefs, project & funding proposals and capacitating of industry role players. Project proposals developed through the project aim to establish natural products SMME's for poverty alleviation & sustainable production & utilisation of indigenous plants.

To view the *Commercial Products from the Wild* website, please go to the link below:

www.cpwild.co.za



► KwaZulu Natal Arts and Crafts Trade Directory

FutureWorks! was appointed by the KwaZulu Natal Provincial Department of Economic Development and the Small Enterprise Development Agency to compile a comprehensive database of crafters in KwaZulu-Natal. This database was presented in the form of a popular, easy to read Trade Directory.

The KwaZulu-Natal Arts and Crafts Trade Directory contains maps and GPS co-ordinates, so that it is easy to find the crafters, even those in remote rural communities. The Directory also gives a profile of each crafter and his/her products.



Recent Environmental Impact Assessments

The following is a list of some of the more recent Basic Assessments and EIA's completed by FutureWorks!

▶ Restoration of Hope Children's Village

FutureWorks! has recently completed a Basic Assessment for a children's village in the Stockville Valley / Maria nnhill area of the eThekweni Municipal Area (Durban). The new development will house vulnerable and orphaned children. The Basic Assessment process was used to assist in modifying the development layout and design to ensure that the village can be run sustainably with minimised environmental risks and operating costs. **FutureWorks!** conducted this work pro-bono (at no cost to the developer which is a registered not-for profit organisation).

www.inganeyami.com/corporate

▶ Cotswold Energy Centre

FutureWorks! recently completed an Environmental Impact Assessment for the development of a petrol filling station in Inanda Road, Hillcrest.

▶ Cotswold Fens Equestrian Estate

FutureWorks! recently completed an Environmental Impact Assessment for the development of an upmarket equestrian estate in Hillcrest, Durban. The study included proactive development of an open space system on the estate that will be protected from development, as well as inputting environmental design to the development layout and servicing plan.

▶ 101 Acutts Drive Family Estate

FutureWorks! conducted an Environmental Impact Assessment for the development of an upmarket residential estate at Acutts Drive in Hillcrest, Durban during the course of 2006 and 2007. The development involves the construction of 250 residential houses, wetland and river restoration and associated activities. **FutureWorks!** has since been appointed to advise and audit the implementation of the Environmental Management Plan during the construction phase of this development.

▶ Afriquest Health and Leisure Resort, Cathkin Park

In 2007 **FutureWorks!** completed an Environmental Impact Assessment for the development of a major new health and leisure resort in the Cathkin Park area of the KwaZulu Natal Drakensberg. The development investment is in the order of R200 million and will include a health spa, hotel / lodge and a number of timeshare units. **FutureWorks!** role included environmental design, impact assessment and development of an estate environmental management programme.

▶ 10-Unit Chalet Development, Cathkin Park

FutureWorks! conducted an Environmental Impact Assessment for the development of a 10-unit chalet resort in Cathkin Park, Drakensberg. The contract includes the development of an environmental management plan for the development, which aims to manage wildlife habitat and amenity on the property.

▶ KwaMashu Entrepreneurial Support Centre, KwaMashu

FutureWorks! conducted a Basic Assessment for the development of the KwaMashu Entrepreneurial Centre on Erf 503, of Kwa-Mashu G Section. This development represents a substantial investment, in the order of R80 million, in the KwaMashu area, and will consist of a private-sector component, SMME Business Park, and a Wood and Furniture SMME Incubator. **FutureWorks!** role included providing inputs into the planning and design of the project, impact assessment, and development of an Environmental Management Plan.

► Dolphin Point Apartments, Umdloti

FutureWorks! conducted a Basic Assessment for the development of an apartment building, containing three residential apartments, on North Beach Road in Umdloti. This contract included preparing an Environmental Management Plan to ensure that the sensitive coastal environment is not impacted on negatively during construction of the development.

► Package Sewage Treatment Plant at Ambience Estate, Westville

FutureWorks! conducted a Basic Assessment, as part of the application for a Waste Management Licence, for a package sewage treatment plant. The plant was required to service 33 residential units at the Ambience Estate in Westville. This contract included preparing an Environmental Management Plan for the Ambience Estate and the treatment plant.

Green / Sustainability Programmes

► Greening of the 2010 World Cup Soccer Event in Durban

Nicci Diederichs, Managing Director of **FutureWorks!**, is appointed by the eThekweni Municipality to co-ordinate the development and implementation of a “Greening Programme” for the 2010 World Cup soccer event in Durban. This involved the development of a strategy and work plan for the programme, and the development and management of the implementation of a R25.5 million worth of projects aimed at achieving maximum environmental sustainability in the following areas:

- Energy efficiency
- Water Conservation
- Sustainable waste management
- Sustainable transportation systems
- Biodiversity protection

The Greening Programme focused on the following targets for the event :

- Achieving carbon neutrality for the event
- Minimising water use and pollution impacts
- Minimising energy use and maximising renewable energy resources
- Protecting and enhancing biodiversity for improved ecosystems service supply
- Creating more sustainable transport systems
- Minimising waste and developing waste recycling / re-use systems

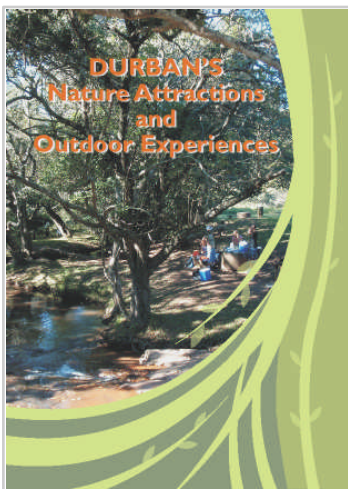
The programme also has a significant awareness-raising and advocacy component which has resulted in the following publications:

- Green Guide lines Series



Available for download on www.imaginedurban.org.za

- Durban's Nature Attractions & Outdoor Experiences



Training & Facilitation Products and Services

FutureWorks! is accredited with the Services SETA for a range of accredited and non-accredited training courses. We also specialise in developing specific training materials and providing core training services for special purposes or needs.

FutureWorks! specialises in building the capacity of the people who will need to own and implement the ideas, technologies, plans, projects and businesses that are developing in response to the need for a better future for our nation's people.

Training & Facilitation Services:

- Training materials development & course accreditation
- Skills audits
- Developing and presenting specialised training courses
- Workshop facilitation
- Stakeholder consultation & engagement
- Management of economic development projects, exhibitions, traders markets

Training Courses:

Customer Service - Unit Standard Number: 10025 NQF Level 4

Who Needs This Course?	All small and large businesses that have staff who interact regularly with customers (retail, wholesale sectors); All telesales-based businesses; Small businesses in urban and rural areas promoted / supported by government / donor projects.
Course Purpose	The purpose of this course is to develop the required skills and knowledge for the provision of excellent customer service. It teaches participants to identify and understand customers' needs and expectations, and how these can be fulfilled. It explains the various mediums of customer contact that occur, and how the handling of these different types of interactions by staff can affect the customer. Further to that, this course teaches practical skills in the effective handling of customer complaints, as well as self-evaluation in levels and effectiveness of Customer Service delivery.
Modules Covered	<ul style="list-style-type: none"> • Understanding your customers • Understanding yourself • Improving Customer Service through handling customer complaints
Specific Outcomes	<ul style="list-style-type: none"> • Identifying the customer's problem • Commit to solving the customer complaint • Provide practical business solutions • Arrange correct planning and solution to the customer's problems • Communicate with all stakeholders
Course Duration	2 Days

Institutional Development for Small Business & Associates [Non-Accredited]

Who Needs This Course?	Small rural and urban business enterprises; Voluntary associations, clubs and co-operatives established for development, management production or trading purposes
Course Purpose:	The course is aimed at small groups of people with a common purpose, teaching them to establish and manage an appropriate institutional structure that serves their needs. The Course develops capacity around choosing the correct institutional structure to suit the specific needs of the group (And may facilitate the process of identifying the correct structure with the group), assists the participants to identify and develop term of reference for the different roles and responsibilities within the institutional structure to ensure effective delivery on the intended purpose of the institution. The course also covers conflict management and resolution within the institution.
Modules Covered	<ul style="list-style-type: none"> • Vision, mission and strategy development; • Constitution development, Roles & Responsibilities of Committee; • Communication skills; • Meetings & minute recording; • Team work;
Specific Outcomes	<ul style="list-style-type: none"> • Understanding the importance of sharing the same vision; • Better organized community structures to facilitate development, production, trading, etc; • Effective communication on all levels; • Understanding the importance of meetings;
Course Duration	2 Days

Shell LiveWIRE - Entrepreneurship Skills [Non-Accredited]

Course Purpose	Shell LiveWIRE has over 21 years experience encouraging young people to start and develop their own businesses. The Service has enabled: <ul style="list-style-type: none"> • 600,00 young people to explore starting their own business since 1982 • Approximately 16% of all enquirers each year to start a business • An average of 2-3 new jobs created by each new business start up • 65% of new start ups to still be trading 4 years later • Over 300 export business to break into 35 markets worldwide, generating £5.1 million in sales and creating over 200 new jobs.
Modules Covered	<ul style="list-style-type: none"> • Generating business ideas • Basic Business Principles • Business Plan Development • Marketing • Costing and Pricing • Selling • Financials • Business Legal Aspects
Specific Outcomes	<ul style="list-style-type: none"> • Understanding of business principles • Capacity to start and run a business • Ability to source business contracts • Ability to access markets • Ownership of sustainable and viable businesses
Course Duration	5 Days

Exhibition Preparedness - Tourism Enterprise Programme [Non-Accredited]

Course Purpose	Exhibitions provide great forum to stimulate trade growth in vital sectors of the economy. Exhibitors can achieve success through proper planning and integration with other sales and marketing efforts. Exhibitors should see exhibitions not only as being part of the marketing communications mix but as a vital component of their business as a whole. If used effectively exhibition marketing can generate more sales and achieve marketing objectives. This course aims at preparing exhibitors so that they can maximize their attendance potential in Exhibitions.
Modules Covered	<ul style="list-style-type: none"> • Introductions to Exhibitions; • Product Versus Markets; • Communications Professionalism, Business Ethics & Selling Skills; • Participating at an exhibition; • Post-Exhibition Review
Specific Outcomes	<ul style="list-style-type: none"> • Understanding of Exhibitions; • Ability to compare products vs markets; • Improve Business skills; • Understanding of exhibition preparations; • Ability to review exhibition results
Duration	3 Days

Environment Control Officer (ECO) & Contractor Training for Environmental Management Plan (EMP) Implementation [Non-Accredited]

Who Needs This Course?	Building / construction contractors working on sites where EMP's are in place; Project managers for construction contracts; Estate / facilities managers; Site Engineers; Environmental Control Officers
Course Purpose	The purpose of this course is to provide a broad understanding of the legal context and mandate of Environmental Management Plans, and how these are implemented and audited. The course covers the environmental and occupational safety regulatory environment that establishes the legal need for EMP's, and the implications for non-compliance with EMP's. It teaches participants about the general structure and components of an EMP, roles and responsibilities for implementation of the EMP, and how to conduct EMP audits. The course includes a range of practical exercises and virtual-audit of a construction site.
Modules Covered	<ul style="list-style-type: none"> • Legal framework for EMP's • Structure and components of an Environmental Management Plan • Environmental Control Officer (ECO) – Roles & responsibilities • ECO reporting & auditing • Virtual Audit
Specific Outcomes	<ul style="list-style-type: none"> • Understanding of the legal context of EMP's and legal ramifications on non-compliance • Understanding EMP's, how they are structured and where they fit in to contract documentation • Understanding ECO position within the project team • Understanding ECO powers, functions, limitations & accountability • Understanding basics of auditing, ability to plan and audit, handling issues of non-compliance, ability to complete audit & format for record keeping
Course Duration	1 Day

Training & Facilitation Projects

► 2010 Traders Market

FutureWorks! was appointed by eThekweni Municipality's Strategic Projects Unit to organise, manage, and run the 2010 Traders Markets for the 2010 FIFA World Cup™ in Durban. The vision of this market was to create a platform for the 2010 World Cup visitors which would enable them to discover the South African creatively designed Arts & Crafts, fashion, food and experience the warm welcoming culture of the Zulu people and their amazing talent!

The market objectives are as follows:

- To afford local businesses the opportunity to showcase and trade their merchandise to the international customers
- To ensure that uniqueness of South Africa, Durban in particular is showcased through the merchandise that got traded by businesses in this market
- To provide a networking opportunity for SMMEs with international, national, provincial and local support agencies and structures

► Craft Enterprise Mentorship Programme

FutureWorks! has been appointed by Sheifco 317 Investments cc to develop a Craft Enterprises Mentorship Programme to introduce appropriate business support, networks and coaching through analysing the current business status quo, so as to address issues/concerns and exploit available opportunities, thus giving crafters confidence to grow and sustain their craft enterprises.

Some of the Mentorship Benefits Include:

- Development of entrepreneurship
- Increase in morale and motivation
- Fostering of shared values and team work
- Enhancement of leadership and people management skills for managers
- Development of cross-organisational networks

► EIA Project Management Training

FutureWorks! was appointed by the eThekweni Environmental Planning and Climate Protection Department to develop a 1-day training course and handbook for municipal project managers. This training course and handbook assists municipal project managers in effectively meeting the legal environmental obligations of development and infrastructure projects that require some form of environmental assessments or authorisation.

The Training Includes:

- Environmental Impact Assessments (EIA's)
- Basic Assessments (BA's)
- And development of Environmental Management Plans (EMP's)

Business Information

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